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AUREATE INTERNATIONAL UNIVERSITIES"

## Redlands



University of Zagreb



















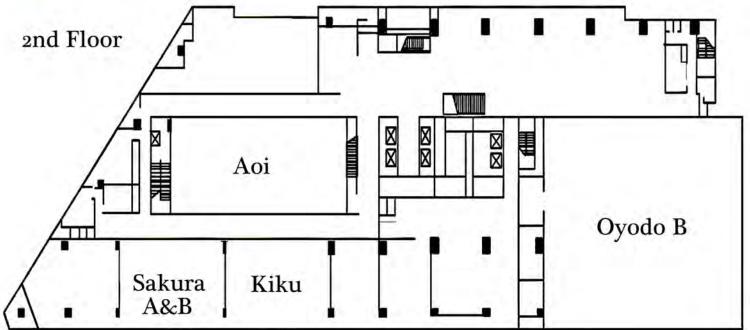


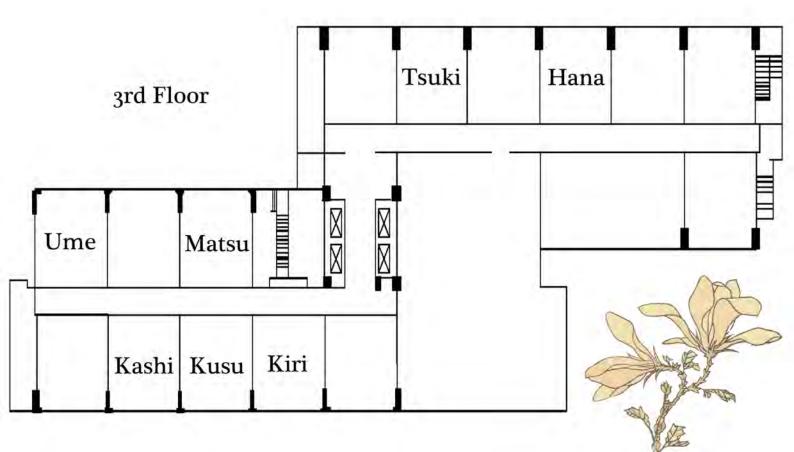
URBAN INCD NCERC

IAFOR would like to thank its institutional academic and conference partners as we create a global alliance... why not join us?



Ramada Osaka Conference Map









## abmc2012

Welcome to The Third Asian Business & Management Conference!

We are now a dozen years into what has been dubbed the "Asian Century", and there is little reason to doubt the legitimacy of such a claim. Measured by Purchase Power Parity, Asia already has the largest GDP of all continents. The combined population of China and India is greater than the combined populations of the next 21 largest countries in the world. The so-called "3G Countries" are those with high levels of global growth generators; 9 of the 11 countries are in Asia. A recent survey of global businesses identified the world's five most desired office locations as Hong Kong, followed by Singapore, Tokyo, London, and then Shanghai (NYC was 11th). There are an estimated 18,000 inhabitants of Asia with personal disposable incomes exceeding \$100 million, more than in either North America or Western Europe.

At the Rio+20 Conference this summer the U.N. released its initial Inclusive Wealth Report, an ambitious undertaking to expand beyond GDP and HDI (Human Development Index) in measuring what The Economist magazine called "The Real Wealth of Nations". The index measures human capital, natural capital, and manufactured physical capital since 1990 for 20 economies that account for about 75% of global GDP. The leading country in per capita inclusive wealth is Japan!

This serves as testimonial to the extraordinary success of the Japanese economy during the past generation; indeed, given its miniscule natural capital, it is conceivable that no country in history ever accomplished so much with so little! Alas, what of the next generation?

Japan has the world's most aged population, but several other Asian countries also are facing demographic issues of consequence. The Japanese education system continues to use English language merely as a hurdle to jump for college admission exams, whereas countries like South Korea have learned to employ it as a constructive tool to navigate the global economy. Asia lags other regions in opportunities provided and realized for women in the workforce, and Japan lags all of Asia. Hollowing-out, TPP, global meltdown – how to survive, how to thrive?

We look forward to meeting you in Osaka and sharing your thoughts.



#### Jerry Platt

Professor of Global Business, Akita International University Professor and Dean Emeritus, San Francisco State University

Conference Co-Chair 2012



William Baber

Associate Professor Kyoto University Graduate School of Management

Conference Co-Chair 2012





#### Registration and Information

The Registration and Information Desk will be open from 15:00-17:00 on Friday afternoon, and from 8:30-18:00 on Saturday and Sunday. IAFOR staff and local volunteers will happily assist you in any way they can.

#### Friday November 16, 2012 – Daytime

#### 8:45-18:00 Pre-Conference Tour of Osaka

This is ticketed at JPY 7,000 and there are a limited number of places. For more information, please email us at abmc@iafor.org. Please meet in the lobby at 8:30 for a prompt 8:45 AM departure.

#### Friday November 16, 2012 - Evening

#### 18:00-19:30: ABMC 2012 Welcome Reception (16F Lampada Bar)

Come and enjoy a few glasses of beer, wine, sake, or a choice of soft drinks if you prefer, to open the conference. You can mix with fellow delegates, network, and enjoy the night view of Osaka from the I6F Lampada Bar. No Need to Reserve: Everyone Welcome.

#### Saturday, November 17, 2012 - Morning

#### 9:00-12:15: Welcome, Featured and Keynote Speaker Session (Sakura Room 2F)

#### 9:00-9:15: Welcome Addresses

Steve Cornwell, Osaka Jogakuin University, IAFOR Local Conference Chair Will Baber, Kyoto University, ABMC 2012 Conference Co-Chair Dr Joseph Haldane, Executive Director, IAFOR

#### 9:15-10:00: Featured Speaker and ABMC Conference Co-Chair: Jerry Platt

Professor of Global Business, Akita International University, Japan "Big Data" and the Elusive Pursuit of Wisdom

#### 10:00-10:45: Featured Speaker: Johannes Moenius

William R. and Sue Johnson Endowed Chair of Spatial Economic Analysis and Regional Planning University of Redlands, School of Business, USA *The Geographic Profile of an Economic Crisis* 

10:45-11:15: Break

#### 11:15-12:15: Keynote Speaker: Bill Totten

Founder and CEO, K.K. Ashisuto The Trans-Pacific Partnership

12:15-13:15: Break

#### 13:15-14:45: Parallel Session 1 (various rooms) & Poster Session

#### 15:00-15:45: Featured Speaker: Charles Edmond (Sakura Room 2F)

Honorable Secretary of the Japan Society of Scotland, Former Stockbroker and Investment Analyst The Shareholder Spring and Changes in Ethics in Finance - Comparisons with Asia

15:45-16:00: Break

#### 16:00-17:00: Parallel Session 2 (various rooms)

17:00-17:15: Break

17:15-18:15: Parallel Session 3 (various rooms)

Friday, November 16

Saturday, November 17

#### Saturday, November 17, 2012 – Evening

#### 18:30-22:00: A Night Out in Osaka: Official Conference Dinner

The official conference dinner will be held in a downtown Osaka izakaya, and provide a relaxed and enjoyable environment to meet and network with other delegates. This is ticketed at JPY 5,000 and there are a limited number of places.

The party will leave the lobby at 18:30, so please be there in good time. The venue is a short walk away. The conference dinner will begin at 19:00 at the venue, near Umeda Station, and will finish at 22:00. Afterwards, a group will be lead back to the hotel or you can continue the party with other delegates.

#### Sunday, November 18, 2012 - Daytime

9:30-10:30: Parallel Session I (various rooms)

10:30-10:45: Break

10:45-12:15: Parallel Session 2 (various rooms) & Poster Session

12:15-13:15: Break

13:15-14:45: Parallel Session 3 (various rooms)

14:45-15:00: Break

15:00-16:00: Parallel Session 4 (various rooms)

16:15-16:45: Conference Closing Session and Conference Photograph (Kiku Room) Conference Co-Chairs: Jerry Platt and Will Baber

Post-Conference: Monday, November 19, 2012

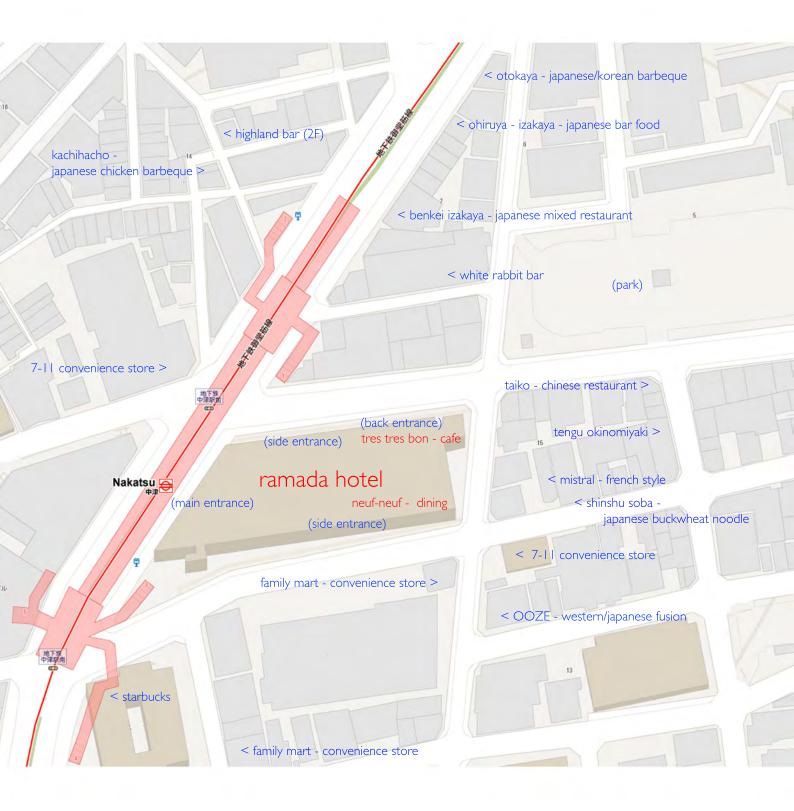
#### 8:30-18:00 Post-Conference Tour of Kyoto

This is ticketed at JPY 10,000 and there are a limited number of places. For more information, please check with the Registration and Information Desk. Please meet in the lobby at 8:15 for a prompt 8:30 AM departure.



conterence a glance

Saturday, November 17 Sunday, November 18 Monday, November 19



## eat and drink around the ramada hotel

If you fancy going outside the conference venue for a quick snack, there are a number of different options throughout the day and evening within a few minutes walk. For more information and more suggestions, please ask one of our local volunteers, who will be happy to help!

#### Information and Registration

The ABMC Registration and Information Desk will be situated in the Kiku base room on the second floor of the hotel throughout the conference. If you have already paid online, or by bank transfer, you will be able to pick up your registration pack. This will include a tote bag, the conference programme, and your official certificate of attendance and receipt of payment. At this time you will also be given a name card and lanyard.

For those wishing to pay on the day, please note that we will not be able to process credit cards.

#### Conference Welcome, Featured and Keynote Speaker Session: Saturday 9:00-12:15 Conference Featured Speaker Session: Saturday 15:00-15:45

The Plenary session will be held on Saturday morning, with the event beginning at 9:00 in the Sakura Room on the second floor. Please arrive in good time if you wish to attend the session.

There will be an interval after the second Featured Speaker address and complimentary refreshments and light snacks will be served before the Keynote address.

There will be a further Featured Speaker session in the afternoon, with the event beginning at 15:00 in the Sakura Room on the second floor. Please arrive in good time if you wish to attend the session.

#### **Concurrent Speaker Sessions**

Concurrent Sessions will run on Saturday from the middle of the afternoon, and on Sunday throughout the day. They are generally organized into streams. Sessions include two, three or sometimes four presenters. Each presenter has thirty minutes including Q and A time. The session length reflects the number of presenters.

#### Presentations and Equipment

All rooms will be equipped with a MacBook computer pre-installed with Powerpoint, as well as a screen and an LCD projector. If you wish you may directly link your own laptop, although we advise you to use the computer provided by plugging in your USB.

We recommend that you bring two copies of your presentation in the case that one fails, and suggest sending yourself the presentation by email as a third and final precaution.

#### Session Chairs

Session Chairs are expected to introduce themselves and other speakers (briefly), and ensure that the session begins and ends on time, and that the time is divided fairly between the presentations (see below). Each presenter should have no less than 30 minutes in which to present his or her paper, and respond to any questions. We recommend 20 minutes for your paper and 10 minutes for Q and A. Please follow the order in the programme, and if for any reason a presenter fails to show, please keep to the original timeslots as delegates use the programme to plan their attendance.

#### A Polite Request to All Participants

Participants are requested to arrive in a timely fashion for all addresses, whether to their own, or to those of other presenters. Presenters are reminded that the time slots should be divided fairly and equally between the number of presentations, and that they should not overrun. The session chair is asked to assume this timekeeping role.

#### Poster Sessions & Poster Requirements

The poster frames are B1 and so it is recommended that posters be no larger than B1 (707mm  $\times$  1000mm/27.8 inches  $\times$  39.4 inches). A1 (594mm  $\times$  841mm/23.4 inches  $\times$  39.4 inches) is also fine. If your poster is outsized, then we will be able to provide tape.



#### Internet



There will be wireless Internet connection throughout the second and third floors and other public spaces in the hotel. However, this can be temperamental and we would suggest that you do not rely on live connection for your presentation, or have back up screen shots in the case of internet down time.

For your convenience, there will also be a limited number of computers in the Kiku base room.

#### Printing

There will be a printer behind the information desk in the base room, and we are able to offer a complimentary printing service of up to ten A4 sheets should you need this. Please be advised that printing may not be available in peak times.

#### Badges

When you check in, you will receive a conference package, which includes your name badge. Wearing your badge IS required for entrance to the sessions. If you lose your badge it can be replaced for a fee of JPY 5000. You must wear your badge at all times during the Conference.

If you are not wearing your badge, security will stop you and ask you to show your ID and evidence that you are registered. Those unable to show proof will be escorted from the Conference by security.

There are (4) colors of badges indicating the type of conference participant:

RED: Presenters and General Audience YELLOW: Keynote and Featured Speakers BLUE: Conference Exhibitors and Affiliates BLACK: IAFOR Staff & Board Members

#### What to Wear & Bring

Attendees generally wear business casual attire. You may want to bring along a light jacket or sweater, as the temperature in meeting rooms is often difficult to control.

#### Security

The Japanese police have been enforcing random passport and identification checks. If you do not have identification when stopped, the police will detain you. There may also be a financial penalty. For the enjoyment of all participants, inappropriate behavior will not be tolerated and violators will be removed from the premises. Do not leave personal items or conference bags unattended anywhere in the Ramada Osaka as this will be taken away by security.

#### Smoking

The Ramada has implemented a Clean Indoor Air Act; therefore, smoking is not permitted in any of the conference rooms or the ballroom. Please smoke only in designated areas. There is a smoking room on the second floor at the top of the escalators.

#### Photo/Recording Waiver

There will be photography, audio and video recording at the conference. By entering the event premises you give consent to the use of your photograph, likeness or video or audio recording in whole or in part without restriction or limitation for any educational, promotional, or any purpose for distribution.

#### **Refreshment Breaks**

Complimentary coffee, tea, and water is available throughout the day in the Kiku base room. Light snacks will be provided twice a day, for one hour periods in the middle of the moming and then again in the afternoon. All other meals, including lunch and dinner, can be purchased at any of the restaurants or convenience stores in and around the Ramada Osaka.

#### Meals & Drinks

As a conference registrant, if you booked through the conference site and if you are staying at the Ramada then the buffet breakfast is included in your room price. This is a good occasion to start the day and meet other delegates. You must book through the venue page of the website to enjoy this arrangement.

#### 20% Off Food and Drink

Conference Delegates are entitled to a 20% discount at the Neuf-Neuf Dining and Café (breakfast, lunch and dinner), The Tenzan teppan-yaki (lunch and dinner), the Lampada Restaurant (lunch and dinner) and très très bon (lunch and dinner). Just show your badge to receive this discount.



# conference guide

#### CONFERENCE PROCEEDINGS

The Conference Proceedings are published on the IAFOR website (www.iafor.org), and can be freely accessed as part of the research archive.

All authors may have their full paper published in the online conference proceedings. Full text submission is due by December 1 2012 through the online system. The proceedings will be published on January 15 2013.

Authors will have pdf copies of their offprints emailed to them by the IAFOR office by the end of January 2013.



## Are you ready to LEAD THE WAY?



#### "This professional doctorate perfectly fits my motivation to effect change within my organisation"

Stephan Leuenberger, Director and co-CEO, HSO and European Business School, Swizerland.

Current student, Doctor of Education - Higher Education.

It takes just one person with vision, drive, and dynamic leadership skills to effect change. Develop your skills and knowledge, and improve your organisation's performance with a professional doctorate online with the University of Liverpool.

For more information about our online doctoral degrees go to www.liverpool-degrees.com/Programmes/Doctorates or email doctoral@laureate.net



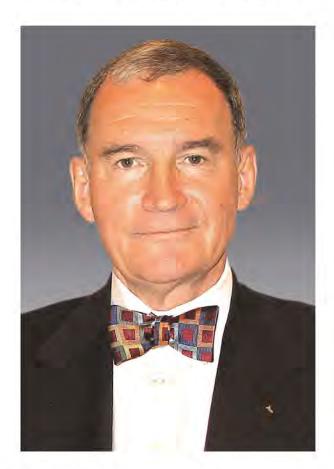
# Keynote & Featured Speakers





#### Dr Bill Totten

Founder and CEO, K. K. Ashisuto Corporation



#### "The Trans-Pacific Partnership"

Bill Totten is founder and CEO of K. K. Ashisuto, Japan's leading independent distributor of packaged computer software for large organizations. He was born, raised and educated in Southern California. His education includes a doctoral degree (Ph.D.) in economics from the University of Southern California.

Dr. Totten worked on the Apollo program at Rockwell Corporation from 1963 to 1967 and on various projects at System Development Corporation from 1967 to 1971. SDC sent him to Tokyo in August 1969 to research the Japanese computer market, and he has lived here continuously since then. His market research convinced him of the great potential for packaged computer software in Japan. When SDC decided not to enter the software package business in Japan, Dr. Totten resigned and established K.K. Ashisuto in March 1972 to distribute computer software packages to corporations and other large organizations. Dr. Totten has been CEO of K.K. Ashisuto ever since. Under his leadership, the company has grown from a small staff in Tokyo providing a few localized software packages, to a highly-regarded nationwide enterprise employing 830 persons (as of January 2012) who produce 20 billion yen in annual revenue by distributing, supporting and providing consultative services for dozens of software packages to 5,300 leading Japanese corporations.

Dr. Totten has written a dozen books, speaks publicly throughout Japan and currently writes a weekly newspaper column addressing economic, social and political issues and the necessity of learning from and preserving traditional culture. Throughout his business career, he has given top priority to customers and employees. He strives to provide an environment where employees can secure themselves lifelong, remunerative, enjoyable jobs that foster their growth as individuals while offering the satisfaction of contributing materially to society. He insists that the main requisite for accomplishing this is to consistently and honestly provide useful products and services to customers and believes that a company doing so will grow to its optimal or natural size. He rejects both growth for growth's sake and mining a business to enrich stockholders or executives.



keynote speaker



Saturday November 17, 2012

Plenary Session: Sakura Room (2F)

11:15-12:15



Saturday, November 17, 2012

Plenary Session: Sakura Room (2F)

9:15-10:00

#### Professor Jerry Platt

Professor of Global Business, Akita International University Professor and Dean Emeritus, San Francisco State University School of Business



#### "Big Data" and the Elusive Pursuit of Wisdom

**Jerry Platt** is Professor of Global Business at Akita International University, a public international liberal arts institution, and Professor Emeritus at San Francisco State University.

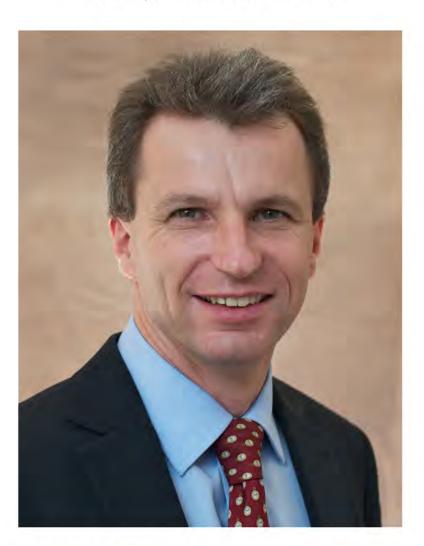
His interests span business, technology and public policy. Jerry previously served as dean at two American business schools. He spent most of his academic career at San Francisco State University, in their AACSB-accredited College of Business that enrolls more than 6,000 students from more than 70 countries. He started as a part-time lecturer one night a week while working in industry, became a fulltime Professor of Finance, and rose through the ranks to become the first internal selection as Dean of the College. Later, Jerry moved to Southern California to accept appointment to the initial Senecal endowed chair and School of Business deanship at the University of Redlands. Balancing industry with academic interests, Jerry also served as head of financial analysis for a Bay Area Fortune 500 company, and as CEO of an aviation firm. He has been Principal Investigator on more than twenty U.S. federal research grants.

Dr. Platt received a B.S. cum laude at Michigan State University, an MBA from Wayne State University, an M.S. in Public Administration from The Ohio State University, and an M.S. in Statistical Computing from Stanford University. He was granted the first Ph.D. degree from what is now the John Glenn Graduate School of Public Affairs at The Ohio State University.

#### Dr Johannes Moenius

William R. and Sue Johnson Endowed Chair of Spatial Economic Analysis and Regional Planning

The University of Redlands School of Business, USA



#### "The Geographic Profile of an Economic Crisis"

Dr. Johannes Moenius is the director of the Institute for Spatial Economic Analysis (ISEA, http://isea.redlands.edu), which provides intelligence for decision makers in business, governments, and non-profits on the spatial distribution of economic activity at the regional, national, and global level.

He holds the William R. and Sue Johnson Endowed Chair of Spatial Economic Analysis and Regional Planning at the University of Redlands, School of Business. Before joining the University of Redlands in 2005, he taught at the Kellogg School of Management, and has also been a visiting scholar at the University of Tokyo.

Dr Moenius holds a Master's in Management Science from Bamberg University, Germany, a Master's in Economics from Queen's University, Canada, and a Ph.D. from the University of California, San Diego. His focus on methods has allowed him to span a wide research agenda covering international trade, industrial organization, real estate, and political parties.

He recently applied geo-spatial methods to the analysis of the housing market in Southern California. He has presented his work, which has won two international research awards, in more than 90 talks at universities, conferences, and government institutions.



featured speake



Saturday November 17, 2012

Plenary Session: Sakura Room (2F)

10:00-10:45



#### Charles Edmond

Honorary Secretary of the Japan Society of Scotland Former Stockbroker and Investment Analyst



# - Ale

#### Saturday, November 17, 2012

Welcome Session: Sakura Room (2F)

15:00-15:45

"The Shareholder Spring and Changes in Ethics in Finance - Comparisons with Asia"

**Charles Edmond** is a former stockbroker and investment analyst with extensive experience in Asia, and holds an M.A. in Economics from Cambridge University. After starting work as an investment analyst with stockbrokers Hoare Govett in 1972, he went to Hong Kong to work as an investment analyst in 1975 with Hoare Govett (Far East), where he served as Secretary of the Hong Kong Society of Investment Analysts (1977-1978). In 1981 he opened the Tokyo Representative Office for Hoare Govett (Far-East) with responsibility for macro-economic and corporate analysis for Japan. After returning to the UK to become Head of the Japanese Department, Charles became an Individual Member of the International Stock Exchange, London.

After posts in institutional sales in Baring Securities and James Capel and 2 years in asset management, he went to Taiwan in 1994/95 as Adviser to Yung Kau Securities on investment research. He then spent 2 years in London as Strategist for Asia (excluding Japan) for Worldsec International, a stock-broking affiliate of the Bank of Tokyo-Mitsubishi. Since retiring from stockbroking Charles has worked for over 10 years in a voluntary capacity for Oxfam in its second-hand books business in Edinburgh, and for the last 6 years he has been Honorary Secretary of the Japan Society of Scotland.

#### Professor William Baber

Kyoto University Graduate School of Management



conference chair

Will Baber (MA. Ed.) has combined education with business throughout his career, teaching business students in Japan and Europe and working in economic development for the State of Maryland and language services in Washington, DC.

In his work he has frequently encountered cross cultural conflicts and synergies. He studies these issues as an Associate Professor in the Graduate School of Management of Kyoto University. Research interests include cross-cultural adaptation and the impact of expatriates on the workplace.

**NB** Professor Baber will also be speaking as part of the following panel "New Concepts and Strategy for Advanced Leadership in Asia" on Sunday, November 18 at 13:15.



Saturday November 17, 2012

Welcome Address: Sakura Room 2F 9:00-9:15

Sunday November 18, 2012 Panel Session: Tsuki Room 3F 13:15-14:45



## INTERNATIONAL

## INTERCULTURAL

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## IAFOR

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For more information about the International Academic Forum and its activities, please visit our website at www.iafor.org

Hear the latest news and developments by joining our mailing list, or following us on facebook and twitter.



#### IAFOR The International Academic Forum Academic Vision and Mission

The vision of iafor grew out of the perceived need to fill a vacuum in the communication and exchange activities of the academic world. Its mission arose out of examining that space and investigating why it existed. The vacuum existed because of the lack of opportunity for serious and thoughtful exchange between academics, members of the global business community, and practitioners in the fields of human endeavor that linked these groups together. In the field of education, for example, we have academic theorists, educational mangers (political decision-makers and organizational directors) and classroom teachers with their support staff in IT, library work, exchange programs, and specialist fields. But how often do they have the opportunity to interact?

Moving beyond one particular field, larger questions arise. What function should universities prioritize in the 21st century? What do businesses see as their contribution to social and global wellbeing? How can people on the ground, trying to implement improvements that will transform human life, best be supported? And perhaps above all, what are the agendas that will drive mechanisms to enable these groups to interact effectively.

One piece of distilled thought that came from early exchanges at an iafor conference was the recognition that some of the rhetoric of concern about the problems of developing nations was perhaps over-focused on the term "poverty" because it can be defined only in a relative way. "Hunger" was put forward as being more immediate and itself a contributory factor to poverty, rather than the other way round. One key to the hunger issue could be the provision of safe drinking water, or water for irrigation in some contexts, while flood management might be necessary elsewhere. These, in and by themselves become valuable only insofar as they help to relieve hunger in specific contexts.

iafor is affording opportunities that do not exist elsewhere. The base is Osaka, Japan's great commercial and manufacturing hub, one symbol of the emerging Pacific economy that in time will eclipse the long dominant Atlantic zone. iafor conferences present those taking part with three unique dimensions of experience. First of all, it encourages interdisciplinary activity to be expanded. Depending on the field, this can face varying degrees of difficulty, ranging from discouragement to downright prohibition. Those overly dependent on fixed academic structures often see lateral thinking as a threat. None of these negatives apply in iafor. Its purpose is to generate new approaches that cross any disciplinary lines. The principle employed is to let the imagination permit intuitive responses to questions. There are no panels of critics. There are simply people who want to listen and reflect. The model of academic work as potholing is replaced by the metaphor of mountaineering. While respecting the need for solid and well-founded academic work, we feel the need to go beyond it from time to time to discover fresh approaches to old questions.

Secondly, it facilitates the heightening of intercultural awareness. Again, iafor encourages innovation through cross-cultural perception. Cultural roots influence people in their attitudes more than most would realize or admit. The need to see and internalize insights gained from other viewpoints is met by a process of steady illumination.

Thirdly, it promotes the broadening of international exchange. We may liven a globalized world, but in reality parochialism still holds sway. The collapse of the U.S.S.R and the break-up of Yugoslavia led to the re-establishment of numerous former countries. While this may be desirable for the peoples concerned, it merely adds to the world's cultural confusion. Exchange leads to explanation and that helps the growth of intercultural awareness.

iafor makes all of these developments possible in one gathering. An iafor conference is not a substitute for specialist conferences. It is intended to be an alternative that functions as a balance or even a corrective to the extreme tendencies that can arise from more narrowly defined research parameters. In short, iafor is promoting and facilitating a new multifaceted approach to one of the core issues of our time, namely globalization and its many forms of growth and expansion. Awareness of how it cuts across the worlds of business, and academia, along with its impact on societies and institutions is one of the driving forces that has given iafor its momentum and is making it a pioneer in this global age.

#### Rev. Professor Stuart DB Picken

Order of the Sacred Treasure (瑞宝中授章), M.A. (Hons), B.D., Ph.D., F.R.A.S. Chairman, Japan Society of Scotland Chairman, IAFOR Advisory Board

#### Dr. Joseph Haldane

B.A. (Hons), Ph.D., F.R.A.S. Executive Director, IAFOR



#### Organization & Academic Leadership

#### Chairman of the International Advisory Board

The Reverend Professor Stuart D. B. Picken, Order of the Sacred Treasure, M.A. (Hons), B.D., Ph.D., F.R.A.S.

Professor Picken is the founding Chairman of the International Academic Forum's International Advisory Board. The author of a dozen books and over 130 articles and papers, he is considered one of the foremost scholars on Japan, China, and Globalization in East Asia. As an academic, Professor Picken has devoted more than 30 years to scholarship in Japan, notably as a Professor of Philosophy at the International Christian University in Tokyo, where he specialized in ethics and Japanese thought, and as International Adviser to the High Priest of Tsubaki Grand Shrine (Mie prefecture). He has also served as a consultant to various businesses, including Jun Ashida Ltd., Mitsui Mining & Smelting Corp., Kobe Steel, and Japan Air Lines. In November 2008, the Government of Japan awarded Professor Picken the Order of the Sacred Treasure for his pioneering research, and outstanding contribution to the promotion of friendship and mutual understanding between Japan and the UK. The honour is normally reserved for Japanese citizens and is a mark of the utmost respect in which Professor Picken is held by the Japanese Government. Although now resident in Scotland, Professor Picken maintains his interests in Japan, as Chair of the Japan Society of Scotland, and through the IAFOR IAB. He is also the Chairman of the Academic Board of New College, Birmingham. He lives near Glasgow with his wife and two children.

#### **Executive Director**

Dr Joseph Haldane, B.A. Hons., Ph.D. (London), F.R.A.S.

Joseph Haldane is the Executive Director of the International Academic Forum. He was Academic Director from IAFOR's inception in 2009 until January 2011, when he assumed his current enlarged role. He is responsible for setting policies, forging institutional partnerships, implementing projects, and overseeing the research and publications of the organization. Joe's academic interests include politics and international affairs, literature, history, and the history of ideas, and he holds a PhD from the University of London in French Studies. He has taught at the University of Paris XII [2002-2004], at the French Press Institute in the University of Paris II - Pantheon-Assas [2003-2004] and was a full-time lecturer at Sciences Po in Paris, where he directed a postgraduate course on British Politics and Media in the School of Journalism [2004-2005]. In 2005 he moved to Japan, and immediately prior to this post was an Associate Professor at Nagoya University of Commerce and Business in both the undergraduate and graduate schools, teaching the Ethics course in the graduate school. He is a fellow of the Royal Asiatic Society.

#### Osaka Conference Organizing Committee Chair

Professor Steve Cornwell, Ed.D. (Temple)

Steve Cornwell is Professor of English and Interdisciplinary Studies at Osaka Jogakuin College, and also teaches on the MATESOL programme for the New School at NYU. He is Director of Program at Japan Association of Language Teachers (JALT), and a member of the National Board of Directors. An American who has made Osaka his home, Professor Cornwell helps in the logistical and administrative side of every event, as well as in the academic programmes. Steve is also the the conference chair for the ACLL/ACTC in Japan and ECLL/ECTC events in the UK.

#### People

IAFOR is shaped by people with one thing in common: the desire to make a difference. The Forum brings together thought leaders from a variety of national, professional and religious backgrounds and is always seeking ideas and input, whether from its network of informal advisers, or through the more structured International Advisory Board and Japan Liaison Committee.

#### The Japan Liaison Committee (JLC)

The Japan Liaison Committee is a consultative committee that provides support in the form of advice and guidance in specific aspects of the planning and projects of the Forum held in Japan. The Chairman of the International Advisory Board is also chair of the JLC. Members of the JLC are ex-officio members of the International Advisory Board.

#### The International Advisory Board (IAB)

The Board is composed of distinguished business executives, academics, former and current government officials, and community leaders (for a full list please see below). The Board's role is to provide direction of the business and affairs of the Forum, suggest and approve the areas of scholarly investigation, and safeguard the independence of the Forum's work.

The Japan Liaison Committee (JLC)

#### Prof Stuart D. B. Picken, Chairman, IAFOR IAB (chair)

Mr Tom M. Aoyama, Founder of the PHP Institute, Kyoto, Japan & Director, the Yufuku Gallery, Tokyo, Japan

Prof Kuniko Miyanaga, Director, the Human Potential Institute, Tokyo, Japan and Fellow, Reischauer Institute, Harvard University, USA Prof Michiko Nakano, Waseda University, Tokyo, Japan

Prof Yozo Yokota, Director of the Center for Human Rights Affairs, Japan & Former UN Special Rapporteur on Myanmar Dr Joseph Haldane, Executive Director, IAFOR

#### The International Academic Forum International Advisory Board

Members of the IAFOR IAB are not remunerated for their service. The list below is correct as of October 1, 2012.

Dr Shamim Ali, National University of Modern Languages, Pakistan

Professor David N Aspin, Professor Emeritus and Former Dean of the Faculty of Education, Monash University, Australia Professor Will Baber, Kyoto University Graduate School of Management, Japan

Professor Don Brash, Former Governor of the New Zealand Reserve Bank & Former Leader of the National Party, New Zealand Lord Charles Bruce of Elgin and Kincardine, Lord Lieutenant of Fife, Chairman of the Patrons of the National Galleries of Scotland, UK Professor Judith Chapman, A.M., Australian Catholic University, Australia, & Visiting Fellow, St Edmund's College, Cambridge University, UK Member of the Order of Australia

Professor Chung-Ying Cheng, Professor of Philosophy, University of Hawai'i at Manoa, USA, Editor-in-Chief, The Journal of Chinese Philosophy

Professor Tien-Hui Chiang, National University of Tainan, Chinese Taipei

Mr Marcus Chidgey, CEO, Captive Minds Communications Group, London, UK

Professor Kevin Cleary, President, The Japan Association of Language Teachers (JALT)

Professor Steve Cornwell, Osaka Jogakuin University, Osaka, Japan

Professor Michael A. Cusumano, SMR Distinguished Professor, Sloan School of Management, MIT, USA

Professor Dexter Da Silva, Professor of Educational Psychology Keisen University, Tokyo, Japan

Professor Georges Depeyrot, Centre National de la Recherche Scientifique/Ecole Normale Superieure, France

Professor Sue Jackson, Pro-Vice Master of Teaching and Learning, Birkbeck, University of London, UK

Mr Matthew Kay, Digital Marketing Manager, Macmillan Publishers, UK

Mr Shahzada Khalid, Deputy Director, SAARC Energy Center, Pakistan

Professor June Henton, Dean, College of Human Sciences, Auburn University, USA

Professor Michael Hudson, Distinguished Research Professor of Economics at the University of Missouri, Kansas City

Vice-Consul Kathryn Kiser, Cultural Affairs Officer, United States State Department, Lahore, Pakistan

Mrs Eri Kudo, Head Private Sector Fundraising, UN World Food Programme Japan, Tokyo, Japan

Professor Sing Kong Lee, Director of the National Institute of Education, Singapore

Dr Woon Chia Liu, Associate Dean, Practicum and School Partnerships, Teacher Education, NIE, Singapore

Professor Sir Geoffrey Lloyd, Needham Research Institute Cambridge, & Former Master, Darwin College, Cambridge University, UK Dr Robert Logie, Osaka Gakuin University, Japan

Dr David McLoughlin, Meiji University, Japan

Professor Vasile Meita, General Manager, URBAN-INERC, Romania

Professor Keith Miller, The University of Illinois Springfield, USA & Editor-in-Chief, IEEE Technology and Society

Professor Marjo Hannele Mitsutomi, Akita International University, Japan

Professor Ka Ho Joshua Mok, Dean of the Faculty of Arts and Sciences, The Hong Kong Institute of Education, Hong Kong SAR Dr Jo Mynard, Associate Professor & Director of the SALC, Kanda University of International Studies, Japan

Professor Michiko Nakano, Waseda University, Tokyo, Japan

Ms Karen Newby, Director, Par les mots solidaires, Paris, France

Reverend Professor Stuart D. B. Picken, Chair, Japan-Scotland Society (International Advisory Board Chairman)

Professor Jerry Platt, Akita International University, Japan & Professor Emeritus & Former Dean, San Francisco State U., USA.

Professor Michael Pronko, Meiji Gakuin University, Tokyo, Japan

Professor Monty P. Satiadarma, Clinical Psychologist & Former Rector of Tarumanugara University, Indonesia

Mr Michael Sakamoto, UCLA, USA

Mr Mohamed Salaheen, Country Director, UN World Food Programme, Japan & Korea

Mr Lowell Sheppard, Asia Pacific Director, HOPE International

Professor Ken Kawan Soetanto, Director, CLEDSI, Waseda University, Japan

Dr Jeffrey Sommers, University of Wisconsin-Madison, USA & The Stockholm School of Economics at Riga, Sweden

His Excellency Dr Drago Stambuk, Croatian Ambassador to Brazil

Professor Mary Stuart, Vice-Chancellor of the University of Lincoln, UK

Dr Michael O'Sullivan, The Chinese University of Hong Kong, Hong Kong

Professor Gary Swanson, University of Northern Colorado, USA

Professor Kensaku Yoshida, Sophia University, Tokyo, Japan

Mrs Elly Zaniewicka, BBC Political Programmes, London, UK

#### IAFOR Journal Editors\*

Dr Thomas French, Ritsumeikan University, Japan - Editor of the IAFOR Journal of Arts and Humanities

Dr Melissa Kennedy, The University of Vienna, Austria - Editor of the IAFOR Journal of Literature & Librarianship

Dr Sandrah Kroh, Campbellsville University, USA - Editor of the IAFOR Journal of Education

Dr Andrea Molle, Chapman University, USA - Editor of the IAFOR Journal of the Social Sciences

Dr Michael O'Sullivan, The Chinese University of Hong Kong, Hong Kong - Editor of the IAFOR Journal of Ethics, Religion and Philosophy Dr Alexandru-Ionut Petrisor, URBAN=INCERC, Romania - Editor of the IAFOR Journal of Sustainability, Energy and the Environment Professor Elvira Sanatullova-Allison, St. Lawrence University, New York, U.S.A - Editor of the IAFOR Journal of Cultural Studies

### people

#### People

#### Mr Thomas Marc Haldane - Chief Operations Officer & Head of Office

A photographer and designer by training and graduate of London College of Communication, Tom Haldane was IAFOR's Director of Design, Media and Communication from 2009 until 2011, when he was named Chief Operations Officer. He is responsible for overseeing the general non-academic administration and operations of IAFOR, but still maintains responsibility for overseeing the organization's design and media, most particularly in the development of the website.

#### thaldane@iafor.org (in English or Japanese)

#### Mr Kiyoshi Mana - Manager: Events, Marketing and International Relations

Kiyoshi Mana manages IAFOR's Events, Marketing and International Relations, and manages the administrative team in the Nagoya Office, and also acts as the Osaka conference on-site manager. He works with the COO to ensure the administrative side of the organization runs smoothly, using skills he had developed as a marketing coordinator for a tech company in the Silicon Valley. An American of Japanese descent, Kiyoshi has long been fascinated by the country of his ancestors, studying both Japanese language and culture at San Francisco State University, and also successfully training to be a sushi chef. Coming from a family of educators, he came to Japan in 2009 to continue his studies and to teach, before joining IAFOR in 2011 in a position that utilizes his marketing experience, and his strong commitment to education.

#### kmana@iafor.org (in English or Japanese)

#### Ms Melissa Choi - Coordinator: Publications, Communications and International Relations

Melissa Choi holds a B.Sc. in Life Sciences from the University of British Columbia, Canada, and an M.A. in International Cooperation from Seoul National University (Korea). Her postgraduate study included a period as an exchange student at Waseda University in Tokyo. Previous to joining IAFOR, Melissa held positions in communications and education in Singapore, Korea, and Japan. A linguist who speaks Japanese, Cantonese and Mandarin as well as her native English, she is responsible for IAFOR's public relations and communications, as well as for overseeing its publications.

#### mchoi@iafor.org (in English, Japanese, Mandarin or Cantonese)

#### Ms Mai Hasuno - Coordinator: Events, Marketing and Domestic Relations

Mai works with her Events and Marketing colleagues, with responsibility for developing and implementing IAFOR's marketing strategy within Japan. She also acts as special assistant to the Executive Director and the IAB Chairman in the administration of the Japan International Liaison Committee. Previous to joining IAFOR, Mai worked for the Aioi Nissay Dowa Insurance Corporation.

#### mhasuno@iafor.org (in English or Japanese)

#### Ms Megumi Mukudai - General Secretary and Executive Assistant to the Executive Director

Megumi Mukudai provides support and assistance to the Executive Director, and is involved with general administration of the organization. Megumi trained as a primary school teacher, specializing in music education and English, at Kobe Women's University. She spent one year in Dublin studying English, and a year in Paris studying French at the Sorbonne.

#### mmukudai@iafor.org (in English or Japanese)

#### Ms Miho Tanaka - Assistant Coordinator: Events & Marketing

Ms Miho Tanaka joined IAFOR upon graduating from university with a degree in English Communication from Nagoya University of Commerce and Business. Her study included a year abroad with exchange programmes in the University of Manchester in the UK, and Uppsala University in Sweden. She assists with marketing and general administration.

#### mtanaka@iafor.org (in English or Japanese)

## 2011/2012 iafor conference overview

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Top left: Professor Judith Chapman, Professor of Education and Director of the Institute for Lifelong Learning, The Australian Catholic University, and Visiting Fellow, St Edmund's College, University of Cambridge, delivering the Keynote Address at the Asian Conference on Education 2011 (ACE). Professor Chapman is the recipient of the Order of Australia for Services to Education.

Top Right Inset: Speakers at the Asian Conference on Language Learning and the Asian Conference on Technology in the Classroom 2012 (ACLL/ACTC). Clockwise from Top Right: ACLL Featured Speaker, Anthropologist Professor Kuniko Miyanaga, of the International Christian University Tokyo, Visiting Fellow at the Reischauer Institute, Harvard University, and Director at The Human Potential Institute. ACLL Featured Speaker, Professor Marjo Mitsutomi, Head of English Language Teaching Practices and the Language Development Intercultural Studies Center, Akita International University. ACTC Featured Speaker Dr Joanna Mynard, Associate Professor & Director of the SALC, Kanda University of International Studies. Professor Deryn Verity, Professor of English and Interdisciplinary Studies, Osaka Jogakuin University.

**Bottom Left:** Professor David Aspin, Noted Philosopher of Education & ACE 2011 Featured Speaker. Dr Aspin is Emeritus Professor and Former Dean at Monash University, Australia, and Fellow, St Edumund's College, Cambridge. **Bottom Right: Professor Barbara Lockee**, Professor of Instructional Design and Technology at Virginia Tech, USA, delivering her Keynote Address at ACTC 2012.





Top left: World-renowned Economist and author of *Super Imperialism*, Professor Michael Hudson, delivers his Keynote speech to delegates at the Asian Business and Management Conference 2012 (ABMC 2012), "Debts That Can't Be paid, Won't: What Happens Next?" Top Center: Professor Georges Depeyrot, Monetary Historian, of the ENS/CNRS, Paris, on the development of coinage along the silk road. Top Right: CEO of InTecur, Venture Capitalist and Security Encryption specialist, William Saito on reawakening Japan's entrepreneurial spirit. Top Center Bottom: Economic Historian and Guardian Columnist, Jeffrey Sommers looked at the economic trends over the past 5,000 years to try and shed some light on the present.

Top Right Bottom: Jerry Platt, Professor Emeritus and Former Dean, San Francisco State University School of Business, and now of Akita Prefectural University, chairs a panel on the State of the Global Economy.

Bottom Left: Pulitze Prize Nominee, Richard Roth. Senior Associate Dean at NorthWestern University's Medhill School of Journalism (Qatar), on the `Use of Social Media in Journalism in the Arab Spring`, his Keynote for the Asian Conference on Media and Mass Communication 2011. Bottom Right: Multi-Emmy Award Winning NBC Producer and UNC Media Professor of Journalism, Gary Swanson, Professor Swanson is the MediAsia 2011 & 2012 Conference Chair and also commentates on the Olympic games for CCTV.





Top Left (above): Clinical Psychologist and Former Rector of Tarumanagara University (Indonesia), Dr Monty Satiadarma is Conference Co-Chair of The Asian Conference on Psychology and the Behavioral Sciences 2012-2013. Dr Satiadarma is a Founding and Current Director of the Asian Psychological Association (APsyA), as well as Past President. Top Left (below): Professor of Educational Psychology, Keisen University (Japan), and President of the Asian Psychological Association, Dexter Da Silva is Conference Co-Chair of ACP 2012-2013 with Dr Satiadarma.

**Top & Bottom Right:** Director of the Japanese Science Museum and veritable polymath, **Akito Arima**, is a nuclear physicist who is best known for his work on the interacting boson model. The recipient of more than a dozen honorary degrees and honours, including the French Legion of Honour, and a knighthood from Queen Elizabeth II (KBE). He has served as the President of the University of Tokyo, Director of the Japanese Science Foundation (RIKEN), and as Minister of both Science and Education. Professor Arima is also a noted haiku poet, and President of the Haiku International Associateion. IAFOR was happy to welcome him as Keynote Speaker at the Asian Conference on Arts and Humanities, and the Asian Conference on Literature and Librarianship, where he announced the winner of the Second Vladimir Devidé Haiku Award, and also delivered the 2012 Keynote Address: "Symmetry in Art and Science". He is pictured below with IAFOR IAB Chairman, **Professor Stuart Picken**.

Bottom Left: Clinical Psychologist and Best-Selling Author, Dr Beth Hedva delivers her Keynote Address at ACP 2012.





**Top left: Professor Yozo Yokota**. Internationally renowned jurist, diplomat, and human rights campaigner. delivering the Keynote Address at the Asian Conference on the Social Sciences 2012 (ACSS 2012). Professor Yokota is President of The Center for Human Rights Affairs, Special Adviser to the Japanese Ministry of Justice, Chairman of the International Labor Organization Committee of Experts, Special Adviser to the Rector of the United Nations University, and a Commissioner of the International Commission of Jurists. He started his career as Legal Counsel to the World Bank in Washington before holding professorships in Law at ICU, the University of Tokyo and Chuo University, Tokyo. An internationally respected proponent of human rights, he has extensively advised the United Nations, serving as the UN Special Rapporteur on Human Rights in Myanmar between 1992 and 1996. Professor Yokota currently serves on the IAFOR Japan Liaison Committee.

Top Inset: Clockwise From Top Right: Professor Parks Coble, US Historian specializing in Chinese and Japanese History, and Keynote Speaker for the Asian Conference on Cultural Studies and the Asian Conference on Asian Studies. Mr Shahzada Khalid, Deputy Director, SAARC Energy Center, Pakistan, and IAFOR IAB member at the ACSEE 2011 Event. Ms Emiko Miyashita, Haiku Poet and Translator, and Board Member of the Haiku International Association, who led a Haiku Workshop as part of the LibrAsia 2012 conference.

Bottom left: Dr Patti Tamara Lenard of the University of Ottawa, delivering a featured presentation on `Trust in Public Life` at ACERP 2012. Bottom right: Dr Joseph Haldane, Executive Director of IAFOR, welcomes delegates to ACSS/ACSEE 2012.





Top Left: (above) Professor Helen Wildy, Winthrop Professor and Dean of the Faculty of Education at the University of Western Australia gave a featured speech on the rise of professional doctorates at the Fourth Annual Asian Conference on Education (ACE 2012). At the same event, Professor Marcel Lebrun of Plymouth State University gave a workshop on Leadership in Education.

**Top Right: Professor Katsuhiko Shirai** is Chairperson of the Foundation for the Open University of Japan, and Executive Advisor for Academic Affairs at Waseda University, Japan. He was the 15th President of Waseda University, serving two terms from 2002-2010. Here he delivers the keynote address at ACE 2012, where he addressed issues of leadership and transformation relating to education.

**Bottom Left. Professor Joshua Mok** is Chair Professor of Comparative Policy, concurrently he is Associate Vice President (External Relations), and Dean of Faculty of Arts and Sciences of The Hong Kong Institute of Education, as well as Chang Jiang Chair Professor at Zhejiang University in China. At ACE 2012 he gave a featured presentation on "The Quest for Innovation and Entrepreneurship: The Changing Role of Universities in East Asia".

Bottom Right: Professor Michiko Nakano, Director of The Distance Learning Center, Waseda University and ACE 2012 Conference Co-Chair.

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East Asia





Top left: Professor Mary Dedinsky leading a featured panel from the Northwestern University Medill School of Journalism (Qatar Branch), as part of the Asian Conferences on Media and Mass Communication (MediAsia 2012), and Film and Documentary (FilmAsia 2012) joint event. Professor Dedinsky is a former newspaper editor who was the first woman to become a managing editor of a major US newspaper, The Chicago Sun Times. The panel dealt with the role of alternative and social media, particularly when there is an information vacuum created by the mainstream media. The panel included a case study of the Villaggio Mall fire in Qatar, presented with fellow Northwestern professors, **Patricia Roth** and **Richard Roth**, and included a videoconference discussion with Dohanews.co founders, **Omar Chatriwala** and **Shabina S. Khatri**.

**Top Right: Professor Thomas G. Endres**, Director of the School of Communication at the University of Northern Colorado, USA, delivering the MediAsia and FilmAsia 2012 keynote address, "Media and Mass Communication Education: A School's-Eye View".

Bottom left: Professor Tamara Swenson, MediAsia and FilmAsia 2012 Local Conference Chair, delivering the conference welcome address.

Bottom right: Professor Gary Swanson, MediAsia and FilmAsia 2012 Conference Chair and Lead Judge of the FilmAsia 2012 Open Film and Documentary Competition. He is seen here with **Mr Denis Quinn**, director of fictional winning entry (over 20 minutes), "Too Close to the Sky".



#### Publications

The IAFOR Publishing Committment

All materials published by the International Academic Forum, including journals, proceedings, articles, and monographs can be accessed online through the website at no charge. IAFOR is in the process of constituting a large internet-based and searchable research archive, and is committed to ensuring that this repository is open to any researcher in any country, where there is internet connection, and to providing access to this corpus without charge in online format.

#### Journals

The International Academic Forum is in the process of constituting a series of IAFOR Journals, conforming to the highest academic standards. Journal Editors are appointed by the International Academic Forum, and are encouraged to develop independent journals of academic integrity, with articles subject to international processes of peer review.

A small number of papers from the associated IAFOR conference proceedings are selected by the journal editor(s) for reworking and revising subject to normal processes of review. It is expected that between 5 and 10 percent of papers included in any given conference proceedings will be developed for inclusion in the associated conference journal.

IAFOR's journals reflect the interdisciplinary and international nature of our conferences and are organized thematically. Editors may choose to issue one, two or even three volumes of a journal depending on the quality and range of submissions in the respective conference proceedings.

#### Keynotes

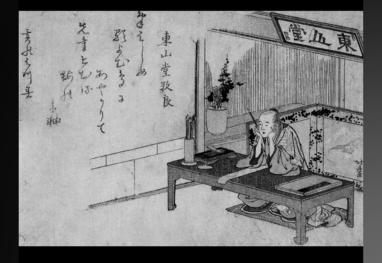
The IAFOR Keynotes series is a collection of keynote addresses, or associated papers given at our conferences.

Presented as a part of the open research archive, the keynotes series provide an example of the range and quality of speakers at IAFOR events. These keynotes are lightly reworked, and contain references, but are otherwise true to the original address. Many can also be seen in video format on our YouTube page.



the iafor

### journal of literature & librarianship



the iafor

journal of arts & humanities



the iafor journal of education

### the iafor

journal of ethics, religion & philosophy







# Saturday



9:00-9:15 Welcome Address

9:15-10:00 ABMC Featured Speaker: Jerry Platt "Big Data" and the Elusive Pursuit of Wisdom

10:00-10:45 ABMC Featured Speaker: Johannes Moenius The Geographic Profile of an Economic Crisis

[10:45-11:15 Coffee break]

11:15-12:15 ABMC Keynote Speaker: Bill Totten The Trans-Pacific Partnership

Parallel Sessions: 13:15-14:45

15:00-15:45 ABMC Featured Speaker: Charles Edmond The Shareholder Spring and Changes in Ethics in Finance – Comparisons with Asia

Parallel Sessions: 16:00-17:00, 17:15-18:15

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#### Saturday Session 1: 13:15-14:45

#### Saturday Session 1: 13:15-14:45

Room: Ume

#### ABMC - Interdisciplinary

#### Session Chair: Timothy Keeley

0168 – 13:15-13:45 Barriers to Implementation of Knowledge Management in Hospital Institutions in Saudi Arabia Doaa Zaher, Yamaguchi University, Japan

0048 - 13:45-14:15

The Benefits of English Study Abroad Programs for Japanese Companies and Learning Organizations: Competitiveness in the Global Market and the Cross-Cultural Adaptability, Learner Autonomy, and Critical Thinking Skills of Japanese Employees Nathaniel Edwards, Yamaguchi National University, Japan

0030 – 14:15-14:45 Understanding the Psychological Traits Affecting Functioning in Foreign Cultures and Performance in Foreign Languages: Application of the Kozai Group's Global Competency Index Timothy Keeley, Kyushu Sangyo University, Japan

#### Saturday Session 1: 13:15-14:45

#### Room: Matsu

Room: Tsuki

ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Peeraya Somsak

0043 – 13:15-13:45 Influencing Factors on Career Growth in the Hospitality Industry Chanin Yoopetch, Mahidol University International College, Thailand

0012 - 13:45-14:15

Do Networking with Information Providers Lead to Export Performance? A Preliminary Analysis Phadett Tooksoon, Rajamangala University of Technology Lanna Tak, Thailand Supee Sukijniyakom, Rajamangala University of Technology Lanna Tak, Thailand Sumonmal Atthawutthichai, Rajamangala University of Technology Lanna Tak, Thailand

0008 – 14:15-14:45 An Evaluation of Buying Behaviors and Perceptions of Organic Vegetable Consumers in Chiang Mai Province Peeraya Somsak, Ramkhamhaeng University, Thailand Markus Blut, TU Dortmund University, Denmark

#### Saturday Session 1: 13:15-14:45

#### ABMC - Interdisciplinary

Session Chair: Han-Hsiao Hsu

0058 – 13:15-13:45 The Effect of Attribution and Brand Image on Satisfaction through Relationship Quality: In Service Failure Perspectives Shin Tzu Liu, I-Shou University, Taiwan Dong-Jenn Yang, I-Shou University, Taiwan Ren-Zhi Weng, I-Shou University, Taiwan

0087 – 13:45-14:15 The Influence of Fear Messages and Regulatory Focus on Communication of Hepatitis B Prevention Wu-Zheng Chen, I-Shou University, Taiwan Yu-Chuan Huang, I-Shou University, Taiwan Dong-Jenn Yang, I-Shou University, Taiwan

0070 – 14:15-14:45 Voice Behavior, Role Stress, Work-Family Conflict, and Emotional Exhaustion: Gender Differences Han-Hsiao Hsu, I-Shou University, Taiwan

#### Saturday Session 1: 13:15-14:45

#### Saturday Poster Session 1: 13:15-14:45

#### Room: Kiku

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

0106

The Mediating Role of Managers' Psychological Capitals on the Relationship between Institutional Pressure Reaction and Managerial Performance

Shu-Ling Wu, National Hsinchu University of Education, Taiwan

0031

What Can Benefit Organizational Citizenship Behavior to Job Performance? The Role of Human Capital Yu-Chen Wei, National Taipei University of Education, Taiwan

#### 0088

0051

The Influence of Online Brand Image and Perceived Risks on Online Customer Loyalty for Women's Apparel in Taiwan Market Yu Sung Wen, National Pingtung Institute of Commerce, Taiwan

Tao Chia Ling, National Pingtung Institute of Commerce, Taiwan

Analysts' Earnings Forecasts for the Interaction of Geographic Proximity and Macro Information in REIT Sector Ming-Hsueh Chen, Chien Hsin University of Science and Technology, Taiwan

#### Saturday Featured Speaker 15:00-15:45 Sakura Room 2F

Charles Edmond Honorary Secretary of the Japan Society of Scotland Former Stockbroker and Investment Analyst

The Shareholder Spring and Changes in Ethics in Finance - Comparisons with Asia

#### Saturday Session 2: 16:00-17:00

#### Saturday Session 2: 16:00-17:00

Room: Ume

#### ABMC - Financial Economics

#### Session Chair: Ali Saeedi

0045 – 16:00-16:30 *The Corporate Governance and Performance Relation: A Small Firm Perspective* Kathleen Walsh, Australian National University, Australia David Tan, Australian National University, Australia Lauren Wade, Merril Lynch, Australia

0148 – 16:30-17:00 The Investigation of Efficient Market Hypothesis: Evidence from an Emerging Market Ali Saeedi, Taylor's University, Malaysia Seyed Reza Miraskari, University of Guilan, Iran Mehrdad Sadr Ara, University of Tehran, Iran

#### Saturday Session 2: 16:00-17:00

#### Room: Matsu

#### ABMC - Economic Development, Technological Change, and Growth

#### Session Chair: Jayendra Singh Panwar

0145 – 16:00-16:30 Power Transition Model in the Asia Region Eric Lin, United States University, USA

0091 – 16:30-17:00 India's Economic Growth: Quest for Sustainability Jayendra Singh Panwar, Shri Vaishnav Institute of Management, India Manasranjan Dashmishra, Shri Vaishnav Institute of Management, India

#### Saturday Session 2: 16:00-17:00

Room: Tsuki

#### ABMC - Microeconomics

#### Session Chair: Ee Shiang Lim

0034 – 16:00-16:30 Evaluating the Relationship between Stock Exchange Volatility and Macroeconomic Indicators in the Chinese Context - The Case of the Shenzhen Stock Exchange Jiaqi Sun, University of New South Wales, Australia Daniel Prior, University of New South Wales, Australia

0038 – 16:30-17:00 The Relationship between Innovation and Firm Performance: Evidence from Malaysian Manufacturing Firms Ee Shiang Lim, Universiti Sains Malaysia, Malaysia Cassey Lee, University of Wollongong, Australia Shamala Nagaraj, University of Michigan, USA

#### Saturday Session 3: 17:15-18:15

#### Saturday Session 3: 17:15-18:15

Room: Ume

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Shalini Gupta

0046 – 17:15-17:45 Small Businesses and Economic Empowerment of Women in Pakistan Sophia Ali, AGA Associates, Pakistan

0081 – 17:45-18:15 Women in Business Shalini Gupta, Desh Bhagat Institute of Management and Computer Sciences, India Ajay Gupta, Learning Curve, India

#### Saturday Session 3: 17:15-18:15

Room: Matsu

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Yiwen Tian

0129 – 17:15-17:45 Related Party Transactions and Management Forecasts Myung-gun Lee, Yonsei University, Korea Youngmi Seo, Yonsei University, Korea Woojin Park, Yonsei University, Korea

0064 – 17:45-18:15 The Relationship between Managers' Coaching Behavior and Employees' Proactivity and Perceived Growth Yiwen Tian, Osaka University, Japan

#### Saturday Session 3: 17:15-18:15

Room: Tsuki

#### ABMC - Interdisciplinary

#### Session Chair: Yin Hsuan Lin

#### 0056 - 17:15-17:45

Economic Evaluation for Area Development: Multinomial Logit Approach Papusson Chaiwat, King Mongkut's University of Technology Thonburi, Thailand Pongsa Pornchaiwiseskul, Chulalongkom University, Thailand

#### 0118 - 17:45-18:15

A Reciprocal Effect between Product Perceptions and Store Image in Select Store - A Case of Maison Blanche Yin Hsuan Lin, National Cheng Kung University, Taiwan Yi Sheng Goh, National Cheng Kung University, Taiwan

> 19:00-22:00 A Night Out in Osaka: Conference Dinner (Ticketed and Optional)

Come and join your fellow delegates on an evening out in a Japanese Izakaya, with a good mix of food and drink to suit all tastes. This is ticketed at JPY 5,000 and there are a limited number of spaces. Please meet in the lobby of the hotel at 18:30.

# Sunday



#### Sunday Session 1: 9:30-10:30

#### Sunday Session 1: 9:30-10:30

Room: Ume

#### ABMC - Financial Economics

#### Session Chair: Yoshiki Shimizu

0035 – 9:30-10:00 A Test of Initial Public Offerings (IPOs) Underpricing Performance in Malaysian Stock Exchange (MSE) Nashirah Binti Abu Bakar, Oita University, Japan Kiyotaka Uzaki, Oita University, Japan

0167 – 10:00-10:30 What Makes the Difference in Credit Ratings between Foreign and Domestic Credit Rating Agencies? Yoshiki Shimizu, Kwansei Gakuin University, Japan Junghee Lee, Kwansei Gakuin University, Japan

#### Sunday Session 1: 9:30-10:30

Room: Matsu

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Jan Wiid

0107 – 9:30-10:00 *Women in Workplace Bullying* Chun-Wei Yeh, Tung-Nan University, Taiwan

0042 – 10:00-10:30 Service Quality and Spectator Satisfaction: Perspective of Female Spectators on University Sporting Grounds Jan Wiid, UNISA, South Africa Mike Cant, UNISA, South Africa

#### Sunday Session 1: 9:30-10:30

Room: Tsuki

#### ABMC - Interdisciplinary

#### Session Chair: Stig Lindberg

0112 – 9:30-10:00 On Economics of Violence and the Construction of Railways in Asian Colonies in the Early Twentieth Century Natalia Starostina, Young Harris College, USA

0110 – 10:00-10:30 Toyohiko Kagawa and His Vision of a World Federation Based on Regional Economic Cooperatives Stig Lindberg, Kyoto University, Japan

Sunday Session 1: 9:30-10:30

#### Room: Hana

#### ABMC – Financial Economics

#### Session Chair: Chou-Wen Wang

0083 - 9:30-10:00

The Dependence Structure between the Foreign Exchange Rates during the 2008 Financial Crisis: A Time-Varying Copula Approach Chin-Wen Wu, Nanhua University, Taiwan Chou-Wen Wang, National Kaohsiung First University of Science and Technology, Taiwan Ming-Hsiu Liao, National Kaohsiung First University of Science and Technology, Taiwan

0084 - 10:00-10:30

Dynamic Asset Allocation Strategies According to DCC Copula-GARCH Models with Non-Gaussian Innovations Chou-Wen Wang, National Kaohsiung First University of Science and Technology, Taiwan Chou-Wen Wu, Nanhua University, Taiwan Jia-Hua Zhang, National Kaohsiung First University of Science and Technology, Taiwan



#### Sunday Session 2: 10:45-12:15

#### Sunday Extended Session 2: 10:45-12:45

Room: Ume

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Zongshi Chen

0136 – 10:45-11:15 Thai Youth Travel Forms: Green Values and Environment-Friendly-Travel Values Measurement Noppamash Suvachart, Khon Kaen University, Thailand

0152 – 11:15-11:45 Do Entrepreneurial Companies Make Good Corporate Citizens? The Relationship between Entrepreneurial Orientation and Corporate Citizenship in Korea Woo Jin Lee, Chung Ang University, Korea Chang Soo Sung, Dongguk University, Korea Daeeop Kim, Gyeongsang National University, Korea

0161 – 1145-12:15 The Impact of Supply Chain Integration Factors on Order Fulfilment in Public Hospitals Kabossa Msimangira, Northern Melbourne Institute of TAFE, Australia

0125 – 12:15-12:45 Individual or Corporate: Corporate Social Responsibility in Chinese Private Enterprise Zongshi Chen, Yonsei University, Korea

#### Sunday Session 2: 10:45-12:15

#### Room: Matsu

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Anshuman Khare

0036 – 10:45-11:15 Different Uses of Social Media Sites? Examination of Gender and Personality Differences Klairoong Phairor, University of Greenwich, UK

0041 – 11:15-11:45 Setting an Effective Multimedia Mobile Advertising Message for Goods and Services Using the Fuzzy Delphi Method Peng-Ting Chen, National Kaohsiung University of Applied Sciences, Taiwan Joe Z. Chang, HwaCo Systems, Taiwan

0002 – 11:45-12:15 Emerging Influence of Mobile Technology in Supply Chain Management in Indian Industries Anshuman Khare, Athabasca University, Canada Arpita Khare, Indian Institute of Management, India Terry Beckman, Athabasca University, Canada

#### Sunday Session 2: 10:45-11:45

#### Room: Tsuki

#### ABMC - Interdisciplinary

#### Session Chair: Hsin-Yi Huang

0072 – 10:45-11:15 The Framing Effects of Employee Voice on Social Relations Hsiu-Min Chen, I-Shou University, Taiwan

0099 – 11:15-11:45 Who Thinks They Can Get More Support from Peers in a Trusted Team? Good Employees or Bad Ones? Hsin-Yi Huang, I-Shou University, Taiwan Han-Hsiao Hsu, I-Shou University, Taiwan S u n d a y

#### Sunday Session 2: 10:45-12:15

#### Sunday Session 2: 10:45-11:45

Room: Hana

#### ABMC – Financial Economics

#### Session Chair: Jian-Hsin Chou

0073 – 10:45-11:15 The Impact of Market Timing and Earning Management on the Finance Instrument Choice Chien-Yun Chang, Hsiuping University of Science and Technology, Taiwan Chen-Yu Chen, Cheng Jung Christian University, Taiwan Chu-Hsiung Lin, National Kaohsiung First University of Science and Technology, Taiwan

#### 0077 - 11:15-11:45

The Role of Trade Credit During the 2008 Financial Crisis: Evidence from China Jian-Hsin Chou, National Kaohsiung First University of Science and Technology, Taiwan Min-Sun Horng, National Kaohsiung First University of Science and Technology, Taiwan Mei-Ching Yang, National Kaohsiung First University of Science and Technology, Taiwan

#### Sunday Poster Session 2: 10:45-12:15

Room: Kiku

#### ABMC - Interdisciplinary

#### 0089

The Development of Islamic Financial Institutions in Malaysia Before and After New Economic Policy and New Development Policy Mohamad Abdul Hamid, Universiti Kebangsaan Malaysia, Malaysia Noor Inayah Yaakob, Universiti Kebangsaan Malaysia, Malaysia Ishak Abdul Rahman, Universiti Kebangsaan Malaysia, Malaysia Wan Kamal Mujani, Universiti Kebangsaan Malaysia, Malaysia

#### 0105

The Relationship between Levels of Competition within Clients' Industry and Audit Opinion Chun-Ju Fang, National Changhua University of Education, Taiwan

#### 0170

The Creating Process and Creative Product of Students with Different Majors on Computerized Creativity Test Po-Hsi Chen, National Taiwan Normal University, Taiwan

#### Sunday Session 3: 13:15-14:45

Sunday Session 3: 13:15-14:45

#### Room: Ume

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Aelita Skaržauskienė

0100 – 13:15-13:45 Asia Onward: Serendipity as an Alternative Way for Innovation Achmad Setyo Hadi, Prasetiya Mulya Business School, Indonesia

0085 – 13:45-14:15 A Model of Commercial Domestic Passengers of Low Cost Carrier Flight in Indonesia (The Analysis of Post Airlines Deregulations in 1999) Dwi Kartini, Universitas Padjadjaran, Indonesia Yasinta Soelasih, Universitas Atmajaya, Indonesia Yudi Azis, Universitas Padjadjaran, Indonesia

0061 – 14:15-14:45 Systems Intelligence Competencies for Leadership Performance in the Complex World Aelita Skaržauskienė, Mykolas Romeris University, Lithuania

#### Sunday Session 3: 13:15-14:45

#### Room: Matsu

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: S.V.Shridhara Murthy

0133 – 13:15-13:45 Service Quality, Customer Satisfaction, Corporate Image and Customer Loyalty in the Hotel Industry in Malaysia Boon Liat Cheng, Universiti Tun Abdul Razak, Malaysia Md. Zabid Abdul Rashid, Universiti Tun Abdul Razak, Malaysia

0095 – 13:45-14:15 Open Innovation and High-tech Venturing as a Resource Accumulation Process Bou Wen Lin, National Tsing Hua University Institute of Technology Management, Taiwan Ming-Feng Ho, National Tsing Hua University Institute of Technology Management, Taiwan

0147 – 14:15-14:45 The Impact of Foreign Direct Investment in Multi Brand Retail Market in India on the Indian Retail Market- An Empirical Study S.V.Shridhara Murthy, NMKRV College for Women, India

Sunday Panel Session 3: 13:15-14:45

#### Room: Tsuki

#### ABMC - Marketing and Social Networking in Business

#### Session Chair: Rolf Dieter Schlunze

0201

New Concepts and Strategy for Advanced Leadership in Asia Rolf Dieter Schlunze, Ritsumeikan University, Japan William Baber, Kyoto University, Japan Weiwei Ji, Ritsumeikan University, Japan

#### Sunday Session 3: 13:15-14:45

#### Sunday Session 3: 13:15-14:45

Room: Hana

#### **ABMC** - Financial Economics

#### Session Chair: Hsiang-Hui Chu

0102 – 13:15-13:45 Data Mining through Self-Organising Maps Applied on Select Exchange Rates Ravindran Ramasamy, University Tun Abdul Razak, Malaysia Krishnan Rengganathan, University Tun Abdul Razak, Malaysia

0120 – 13:45-14:15 The Effect of Liquidity Risk on Real Estate Investment Trusts Hsiang-Hui Chu, National Chi Nan University, Taiwan Pei-Chi Tsou, National Chi Nan University, Taiwan



#### Sunday Session 4: 15:00-16:00

#### Sunday Session 4: 15:00-16:00

Room: Ume

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Xin Zhao

0078 – 15:00-15:30 The First- and Second-Chinese Generation Response to Country-of-Origin (COO) Effects in Relation to Customer-Perceived Value Yu-Hsu Hsu, Meiji University, Japan Connie Chang, Meiji University, Japan

0080 – 15:30-16:00 Is Brand Loyalty Bred in the Bones? Purchase Decisions by Asian Consumers Abroad Xin Zhao, University of Redlands, USA

#### Sunday Session 4: 15:00-16:00

Room: Matsu

#### ABMC - Business Administration and Business Economics; Marketing; Accounting

#### Session Chair: Jong Soon Koo

0050 – 15:00-15:30 Incentive Compensation and Organizational Performance: An Integrated Model Tung-Chun Huang, Chien Hsin University of Science and Technology, Taiwan

0049 – 15:30-16:00 To Cover Freight Risk in the Liner Market Jong Soon Koo, Chungnam National University, Korea Kyung Yun Hwang, Chungnam National University, Korea

#### Sunday Session 4: 15:00-16:00

Room: Tsuki

ABMC - Industrial Organization

#### Session Chair: Lihua Wang

0090 – 15:00-15:30 Organizational Ownership of Young Workers as a Key to Success in the Labor-intensive Industry: A Case Study Kumudinei Dissanayake, Meiji University, Japan Masayasu Takahashi, Meiji University, Japan

0016 – 15:30-16:00 Internationalization of Chinese Private Firms: The Effect of Family Involvement in Management and Family Ownership Xiaoya Liang, Fudan University, China Lihua Wang, San Francisco State University, USA Zhiyu Cui, Fudan University, China

#### Sunday Session 4: 15:00-16:00

#### Room: Hana

ABMC - Interdisciplinary

#### Session Chair: Sangho Kim

0165 – 15:00-15:30 Start-up Policies and Their Implementation in Taiwan Cheng Mei Tung, Industrial Technology Research Institute, Taiwan

0121 – 15:30-16:00 Ownership Structure and Export Performance: Firm-Level Evidence from Korea Sangho Kim, Ritsumeikan Asia Pacific University, Japan Donghyun Kim, Ritsumeikan Asia Pacific University, Japan



16:15-16:45 – Kiku Room

Closing Session and Conference Photo

Conference Co-chairs Jerry Platt and William Baber IAFOR Executive Director Joseph Haldane

## Virtual



#### Virtual Presentation

0063

The Status of Lean Manufacturing Implementation in the Food and Automotive Industries in Malaysia Mohd Nizam Ab Rahman, National University of Malaysia, Malaysia Malihe Manzouri, National University of Malaysia, Malaysia





## Index



#### A-Z Index of Authors

Abdu	ahman, Mohd Nizam		
Abdu		0063	p. 15
	I Hamid, Mohamad	0089	р. 15 р. 9
Abdu	,		
	l Rahman, Ishak	0089	p. 9
	l Rashid, Md. Zabid	0133	pp. 10
Ali, So	ophia	0046	р. 5
Ara, M	1ehrdad Sadr	0148	p. 4
Attha	wutthichai, Sumonmal	0012	p. 2
Azis, `	Yudi	0085	pp. 10
	, William	0201	рр. 10
	Abu Bakar, Nashirah	0035	
			p. 7
	nan, Terry	0002	p. 8
	Markus	0008	p. 2
Cant,	Mike	0042	р. 7
Chaiv	/at, Papusson	0056	р. 5
Chan	g, Chien-Yun	0073	р. 9
Chan	g, Connie	0078	pp. 12
	g, Joe Z.	0041	p. 8
	, Chen-Yu	0073	p. 9
	, Hsiu-Min	0073	
			p. 8
	Ming-Hsueh	0051	р. З
Chen	Peng-Ting	0041	р. 8
Chen	Po-Hsi	0170	р. 9
Chen	Wu-Zheng	0087	р. 2
Chen	Zongshi	0125	p. 8
	g, Boon Liat	0133	pp. 10
	, Jian-Hsin	0077	p. 9
		0120	
	Hsiang-Hui		pp. 11
Cui, Z	,	0016	pp. 12
	nishra, Manasranjan	0091	р. 4
Dissar	nayake, Kumudinei	0090	pp. 12
Edmo	nd, Charles	0202	p. 3
Edwa	rds, Nathaniel	0048	p. 2
	Chun-Ju	0105	p. 9
	Yi Sheng	0118	p. 5
	0	0081	
	a, Ajay Shaliai		p. 5
	a, Shalini	0081	p. 5
	Achmad Setyo	0100	pp. 10
Hsu, I	Han-Hsiao	0070	р. 2
Ho, №	1ing-Feng	0095	рр. 10
Horn	z, Min-Sun	0077	р. 9
	, Yu-Hsu	0078	pp. 12
	g, Hsin-Yi	0099	p. 8
	Han-Hsiao		
,			
1.1		0099	р. 8
	g, Tung-Chun	0050	р. 8 pp. 12
Huan	g, Yu-Chuan	0050 0087	р. 8 pp. 12 p. 2
Huan		0050	р. 8 pp. 12
Huan	g, Yu-Čhuan g, Kyung Yun	0050 0087	р. 8 pp. 12 p. 2
Huan Hwar <b>Ji, We</b>	g, Yu-Čhuan g, Kyung Yun	0050 0087 0049	р. 8 pp. 12 p. 2 pp. 12
Huan Hwar <b>Ji, We</b> Kartin	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi	0050 0087 0049 <b>0201</b>	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10
Huan Hwar <b>Ji, We</b> Kartin Keele	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy	0050 0087 0049 <b>0201</b> 0085 0030	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2
Huan Hwar <b>Ji, We</b> Kartin Keele Khare	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman	0050 0087 0049 <b>0201</b> 0085 0030 0002	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Khare	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita	0050 0087 0049 0201 0085 0030 0002 0002	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8
Huan; Hwar <b>Ji, We</b> Kartin Keele Khare Khare Kim, I	g, Yu-Čhuan g, Kyung Yun <b>eiwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop	0050 0087 0049 0201 0085 0030 0002 0002 0002 0152	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 p. 8
Huan Hwan <b>Ji, Wa</b> Kartin Keele Khare Khare Kim, I Kim, I	g, Yu-Čhuan g, Kyung Yun eiwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun	0050 0087 0049 <b>0201</b> 0085 0030 0002 0002 0152 0121	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12
Huan Hwar Ji, Wa Kartin Keele Khare Khare Kim, I Kim, S	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho	0050 0087 0049 <b>0201</b> 0085 0030 0002 0002 0152 0121 0121	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12
Huan Hwar Ji, Wa Kartin Keele Khare Khare Kim, I Kim, S	g, Yu-Čhuan g, Kyung Yun eiwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun	0050 0087 0049 <b>0201</b> 0085 0030 0002 0002 0152 0121	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12
Huan Hwar Ji, Wa Kartin Keele Khare Khare Kim, I Kim, S Koo, J	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho	0050 0087 0049 <b>0201</b> 0085 0030 0002 0002 0152 0121 0121	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12
Huan Hwar Ji, We Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, C	g, Yu-Čhuan g, Kyung Yun eiwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0049	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12
Huan Hwar Ji, Wa Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, Q Lee, J	g, Yu-Čhuan g, Kyung Yun <b>eiwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Gangho ong Soon Cassey unghee	0050 0087 0049 0201 0085 0030 0002 0002 0152 0121 0121 0049 0038 0167	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12
Huan Hwan <b>Ji, Wa</b> Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, Q Lee, N	g, Yu-Čhuan g, Kyung Yun <b>eiwei</b> i, Dwi y, Timothy , Arpita Daeeop Donghyun Jangho ong Soon Cassey unghee 1yung-gun	0050 0087 0049 0201 0085 0030 0002 0152 0121 0121 0049 0038 0167 0129	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12
Huan Hwan <b>Ji, Wa</b> Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, Q Lee, N Lee, N	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey unghee 1yung-gun Voo Jin	0050 0087 0049 0201 0085 0030 0002 0152 0121 0121 0049 0038 0167 0129 0152	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12 p. 8 pp. 12 p. 8 pp. 10 p. 9 pp. 10 p. 9 pp. 10 pp. 12 pp. 12
Huan Hwar Ji, Wa Kartin Keele Khare Khare Kim, I Kim, I Koo, J Lee, Q Lee, N Lee, N Lee, N	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee 1yung-gun Voo Jin Xiaoya	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0049 0038 0167 0129 0152 0016	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 p. 5 p. 8 pp. 12
Huan Hwar Ji, We Kartin Khare Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Lea, N Liang, Liao, J	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Jyung-gun Voo Jin Xiaoya Ming-Hsiu	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0149 0038 0167 0129 0152 0016 0083	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 p. 7 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 10 pp. 10 p. 12 pp. 10 p. 10 p. 12 pp. 10 p. 10 p. 12 pp. 7 pp. 12 pp. 7 pp. 7 p
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Lea, N Liang, Liao, I	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Jyung-gun Woo Jin Xiaoya Ming-Hsiu ee Shiang	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0049 0038 0167 0129 0152 0016 0083 0038	p. 8 pp. 12 p. 2 pp. 10 pp. 10 pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 p. 7 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 8 pp. 12 pp. 10 p. 12 p. 10 p. 10 p. 10 p. 10 p. 10 p. 10 p. 10 p. 10 p. 10 p. 12 p. 12 p. 10 p. 10 p. 10 p. 10 p. 12 pp. 12 pp. 10 p. 12 pp. 12 pp
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Liang, Lian, I Lim, B	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee 1yung-gun Woo Jin Xiaoya Ming-Hsiu se Shiang ou Wen	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 pp. 7 p. 7 p. 7 p. 7 p. 7 p. 12
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Liang, Lian, I Lim, B	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Jyung-gun Woo Jin Xiaoya Ming-Hsiu ee Shiang	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0049 0038 0167 0129 0152 0016 0083 0038	p. 8 pp. 12 p. 2 pp. 10 pp. 10 pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 p. 7 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 8 pp. 12 pp. 10 p. 12 p. 10 p. 12 pp. 10 p. 10 p. 10 p. 12 pp. 12 pp. 10 p. 10 p. 12 pp. 12 p
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Liang, Lian, I Lim, B	g, Yu-Čhuan g, Kyung Yun eiwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee Ayung-gun Woo Jin Xiaoya Ming-Hsiu te Shiang ou Wen hu-Hsiung	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 pp. 7 p. 7 p. 7 p. 7 p. 7 p. 12
Huan Hwar <b>Ji, W</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, V Lee, V Liang, Liao, I Lian, B Lin, B Lin, C Lin, E	g, Yu-Čhuan g, Kyung Yun eiwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee Ayung-gun Voo Jin Xiaoya Ming-Hsiu ie Shiang ou Wen hu-Hsiung ric	0050 0087 0049 <b>0201</b> 0085 0002 0002 0152 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095 0073	p. 8 pp. 12 p. 2 pp. 10 pp. 10 p. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 p. 7 p. 5 p. 8 pp. 12 pp. 10 p. 10 p. 2 p. 8 pp. 12 pp. 10 p. 12 pp.
Huan Hwar <b>Ji, Wa</b> Kartin Keele Khare Kim, I Kim, I Kim, S Koo, J Lee, V Lee, V Lee, V Liang, Liao, I Lin, B Lin, C Lin, Ei Lin, Y	g, Yu-Čhuan g, Kyung Yun eiwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee Ayung-gun Voo Jin Xiaoya Ming-Hsiu ee Shiang ou Wen hu-Hsiung ric in Hsuan	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0049 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 7 p. 5 p. 8 pp. 12 pp. 12 p. 7 p. 5 p. 8 pp. 12 p. 7 p. 5 p. 8 pp. 12 p. 7 p. 5 p. 8 pp. 12 pp. 12 pp. 10 pp. 12 pp. 7 pp. 12 pp. 12 pp. 7 pp. 4 pp. 5 pp. 5 pp. 4 pp. 5 pp. 4 pp. 5 pp. 5 pp. 5 pp. 5 pp. 4 pp. 5 pp. 5 pp. 5 pp. 5 pp. 4 pp. 5 pp. 5
Huan Hwar <b>Ji, Wa</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, V Lee, V Lee, N Lee, N Lee, N Liang, Liao, I Lin, E Lin, E Lin, T Lin, Y Lindb	g, Yu-Čhuan g, Kyung Yun <b>eiwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Dangho ong Soon Cassey unghee Ayung-gun Woo Jin Xiaoya Ming-Hsiu ee Shiang ou Wen hu-Hsiung ric in Hsuan erg, Stig	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0049 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118 0110	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 7 p. 5 p. 7 p. 7 p. 4 pp. 10 p. 9 p. 4 p. 9 p. 4 p. 7
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Liao, I Lin, E Lin, B Lin, C Lin, E Lin, Y Lindb	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Jaaegop Donghyun Jaagho ong Soon Cassey Jong Soon Cassey Junghee Ayung-gun Woo Jin Xiaoya Ming-Hsiu ie Shiang ou Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0049 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088	p. 8 pp. 12 p. 2 pp. 10 pp. 10 pp. 10 p. 2 pp. 12 pp. 10 p. 8 pp. 12 pp. 10 p. 8 pp. 12 pp. 10 pp. 10 p. 8 pp. 12 pp. 10 pp. 10 p. 8 pp. 12 pp. 12 pp. 10 pp. 12 pp. 10 pp. 10 pp
Huan Hwar Ji, We Kartin Keele Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Lee, N Lee, N Lee, N Lian, B Lin, B Lin, C Lin, B Lin, C Lin, S Lindb Ling, T	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Jong Soon Cassey Jyung-gun Woo Jin Xiaoya Ming-Hsiu se Shiang ou Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia hin Tzu	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088 0058	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 pp. 12 p. 7 p. 5 p. 8 pp. 12 p. 7 p. 4 pp. 10 p. 5 p. 7 p. 4 pp. 10 p. 5 p. 7 p. 4 pp. 10 p. 2 p. 8 pp. 12 pp. 12 p. 12 pp. 12 p. 12 pp. 12
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Liang, Lian, I Lin, B Lin, C Lin, B Lin, C Lin, B Lin, C Lin, J Lindb Ling, Lindb	g, Yu-Čhuan g, Kyung Yun siwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee 1yung-gun Woo Jin Xiaoya Ming-Hsiu se Shiang bu Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia hin Tzu buri, Malihe	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088 0058 0063	p. 8 pp. 12 p. 2 pp. 10 pp. 10 pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 pp. 12 p. 7 p. 7 p. 7 p. 7 p. 4 pp. 10 p. 9 p. 12 p. 10 p. 10 p. 2 p. 10 p. 10 p. 12 p. 5 p. 12 p. 12 p. 12 p. 7 p. 12 p. 7 p. 12 p. 7 p. 12 p. 7 p. 12 p. 15
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, N Lee, N Lee, N Liang, Lian, I Lin, B Lin, C Lin, B Lin, C Lin, B Lin, C Lin, J Lindb Ling, Lindb	g, Yu-Čhuan g, Kyung Yun <b>siwei</b> i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Jong Soon Cassey Jyung-gun Woo Jin Xiaoya Ming-Hsiu se Shiang ou Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia hin Tzu	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0149 0038 0167 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088 0058 0063 0148	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 pp. 12 p. 7 p. 5 p. 8 pp. 12 p. 7 p. 4 pp. 10 p. 5 p. 7 p. 4 pp. 10 p. 5 p. 7 p. 4 pp. 10 p. 2 p. 8 pp. 12 pp. 12 p. 12 pp. 12 p. 12 pp. 12
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, C Lee, J Lee, N Lee, N Liang, Lian, I Lin, B Lin, B Lin, C Lin, B Lin, C Lin, B Lin, C Minasl	g, Yu-Čhuan g, Kyung Yun siwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee 1yung-gun Woo Jin Xiaoya Ming-Hsiu se Shiang bu Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia hin Tzu buri, Malihe	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088 0058 0063	p. 8 pp. 12 p. 2 pp. 10 pp. 10 pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 pp. 12 p. 4 pp. 12 p. 7 p. 7 p. 7 p. 7 p. 4 pp. 10 p. 9 p. 12 p. 10 p. 10 p. 2 p. 10 p. 10 p. 10 p. 2 p. 12 pp. 12 p. 7 p. 12 p. 12 p. 12 p. 12 p. 7 p. 12 p. 12 p. 7 p. 12 p. 7 p. 12 p. 15
Huan Hwar <b>Ji, We</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, C Lee, N Lee, N Liang, Liang, Lian, E Lin, B Lin, C Lin, C Lin, S Manzu Mirasl Msima	g, Yu-Čhuan g, Kyung Yun siwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee 1yung-gun Woo Jin Xiaoya Ming-Hsiu se Shiang bu Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia nin Tzu buri, Malihe kari, Seyed Reza	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0149 0038 0167 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088 0058 0063 0148	p. 8 pp. 12 p. 2 pp. 10 pp. 10 pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 4 pp. 10 pp. 4 pp. 10 pp. 3 pp. 15 pp. 4 pp. 8 pp. 8 pp. 15 pp. 4 pp. 8 pp. 8 pp. 8 pp. 15 pp. 4 pp. 8 pp. 8 pp
Huan Hwar <b>Ji, W</b> Kartin Keele Khare Kim, I Kim, S Koo, J Lee, V Lee, V Liang, Liao, I Lin, B Lin, C Lin, S Lin, S Manzı Mirasl Msima	g, Yu-Čhuan g, Kyung Yun siwei i, Dwi y, Timothy , Anshuman , Arpita Daeeop Donghyun Sangho ong Soon Cassey Junghee 1/yung-gun Voo Jin Xiaoya Ming-Hsiu se Shiang ou Wen hu-Hsiung ric in Hsuan erg, Stig Fao Chia nin Tzu buri, Malihe kari, Seyed Reza angira, Kabossa	0050 0087 0049 <b>0201</b> 0085 0030 0002 0152 0121 0121 0149 0038 0167 0129 0152 0016 0083 0038 0095 0073 0145 0118 0110 0088 0058 0063 0148 0161	p. 8 pp. 12 p. 2 pp. 12 <b>pp. 10</b> pp. 10 p. 2 p. 8 p. 8 pp. 12 pp. 4 pp. 10 pp. 10 pp. 3 pp. 2 pp. 15 pp. 4

Nagaraj, Shamala Panwar, Jayendra Singh Park, Woojin Phairor, Klairoong Pornchaiwiseskul, Pongsa Prior, Daniel Ramasamy, Ravindran Rengganathan, Krishnan Saeedi, Ali <b>Schlunze, Rolf Dieter</b> Seo, Youngmi Shimizu, Yoshiki Skarzauskiene, Aelita Soelasih, Yasinta Somsak, Peeraya Starostina, Natalia Sukijniyakom, Supee Sun, Jiaqi	0038 0091 0129 0036 0056 0034 0102 0102 0102 0102 0148 <b>0201</b> 0129 0167 0061 0085 0008 0112 0012 0012	p. 4 p. 5 p. 8 p. 5 p. 4 pp. 11 p. 11 p. 4 <b>pp. 10</b> p. 7 pp. 10 p. 7 pp. 10 p. 2 p. 7 p. 2 p. 4
Sung, Chang Soo	0152	p. 8
Suvachart, Noppamash Takahashi, Masayasu Tan, David Tian, Yiwen Tooksoon, Phadett Tsou, Pei-Chi Tung, Cheng Mei Uzaki, Kiyotaka Wade, Lauren Walsh, Kathleen Wang, Chou-Wen Wang, Chou-Wen Wang, Chou-Wen Wang, Lihua Wei, Yu-Chen Wen, Yu Sung Weng, Ren-Zhi Wild, Jan Wu, Chin-Wen	0136 0090 0045 0064 0012 0120 0165 0045 0045 0045 0083 0084 0016 0031 0088 0058 0042 0083	p. 6 p. 8 pp. 12 p. 4 p. 5 p. 2 pp. 11 pp. 12 p. 7 p. 4 p. 7 p. 7 p. 7 p. 7 p. 12 p. 3 p. 2 p. 7 p. 7 p. 7
Wu, Chin-Wen Wu, Chou-Wen	0083	р. / р. 7
Wu, Shu-Ling	0106	р. 3
Yaakob, Noo Inayah Yang, Dong-Jenn Yang, Dong-Jenn Yang, Mei-Ching Yeh, Chun-Wei Yoopetch, Chanin Zaher, Doaa Zhang, Jia-Hua Zhao, Xin	0089 0058 0087 0077 0107 0043 0168 0084 0080	p. 9 p. 2 p. 2 p. 9 p. 7 p. 2 p. 2 p. 2 p. 7 p. 12



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